

GWG VALVES AND POLY FITTINGS - QUALITY POLICY

GWG Valves and Poly Fittings is committed to high standards of customer service, to meeting customer requirements and to ensuring quality is managed across our business operations. GWG Valves and Poly Fittings Quality Policy is a demonstration of our commitment to excellence in our products and services and to ensuring our customers' expectations are met.

GWG Valves and Poly Fittings quality management is designed to meet the requirements of ISO 9001:2015: Quality Management Systems and the Company's quality values, commitments and goals.

These include:

- Ensure processes for managing quality are verified, monitored and reviewed.
- Understanding and meeting customer, legal and other applicable requirements
- Supplying only products and services which have the quality to meet customer and regulatory specifications
- Controlling and implementing changes to customer requirements as they occur
- Requiring the same quality and services standards from our suppliers, outsourced services and contractors
- Inspecting and monitoring the way in which products and services are provided to ensure customer specifications and needs are met
- Identifying and managing non-conformances and taking prompt action to correct non-conformances and prevent future non-conformances
- Establishing, maintaining, reviewing and continually improving our quality management system (QMS)

Quality is the responsibility of ALL and adherence to the Company's QMS is required of all GWG Valves and Poly Fittings personnel, suppliers and contractors. All personnel are encouraged to identify improvements to processes and procedures in order to improve quality and the satisfaction of our customers.

As a Company we do not allow operational profit to take precedence over quality management and ensuring customer requirements are met. If there is a conflict, we are all responsible for choosing quality first. I, together with GWG Valves and Poly Fittings, support that choice.

This Quality Policy is important for quality management and ensuring customer requirements are met. The Policy will be displayed and communicated across GWG Valves and Poly Fittings business operations. This Policy will be regularly reviewed to ensure it remains relevant, appropriate and aligned to the Company's values, commitments and goals.



A blue ink signature of Darren Werda, written in a cursive style.

Darren Werda, *Company Director*

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